

# **Storm Relief FAQ**

#### What is Employees 1st?

The program is designed to help employees who have had something catastrophic happen in their lives that prevents them from paying for basic household living essentials.

#### What are basic living essentials?

The IRS defines this as food, shelter, transportation, medical supplies?

### How does an employee qualify for assistance?

The employee must list out their total monthly household expenses. We look to see what if any disposable income is left over. Then we look to see what the cost of the emergency is and can clearly determine if the employee can afford to pay for the emergency. If they cannot afford to pay for the emergency, the employee would be APPROVED for assistance. If they can afford the emergency, they would be DECLINED for assistance.

#### What are examples of qualifying circumstances related to storm relief?

- An employee cannot afford to pay for a hotel whether that was during evacuation or because their current home is uninhabitable.
- An employee cannot afford gas for a car, generator.
- An employee cannot afford to pay the deductible for their home insurance
- An employee lost their food and perishable items when power was out

#### What are examples of circumstances/items the program DOES NOT pay for?

- The program does not pay for downed fences (unless the fence somehow landed on your home and made it uninhabitable)
- The program does not pay for damaged sheds, boat houses, warehouses, workstations
- The program does not pay for damage to a secondary home or vehicle
- The program does not pay for debris clean up.
- The program does not pay for luxury items like TVs, game consoles

## Helpful information an employee should include when applying:

- A copy of their home insurance
- Any receipts related to storm expenses such as hotel, gas, food, generator, water, hurricane supplies
- Pictures of damage
- Invoices for repairs

Helping employees recover from disasters and personal hardships